boltimore city department boltimore city department f social services LJ v. Massinga Reporting: Measure 52

Date: July 10, 2012 | Revised: April 16, 2020

#	Measure
	BCDSS employed a staff of non-case carrying specialists to provide technical assistance to
	caseworkers and supervisors for cases that require specialized experience and/or knowledge.

Source/Criteria

1. According to the LJ Modified Consent Decree (MCD, 10/9/09), p. 22:

6. BCDSS shall employ a staff of specialists to provide technical assistance to caseworkers and supervisors for cases that require specialized experience and/or knowledge.

a. Definitions:

(1) "Specialists" include but are not limited to staff with knowledge and experience in substance (alcohol and drug) abuse services; mental health services; developmental disabilities; independent living; housing; and education services, including special education.

(2) These specialized staff shall not have individual case responsibility or perform routine casework functions but will assist casework staff in identifying, locating and obtaining resources.

2. By agreement of the parties, "employ a staff of specialists" includes obtaining the services of individuals with specialized experience and/or knowledge whose services are available to caseworkers and supervisors by contract with BCDSS/DHS.

3. BCDSS, at the beginning of each month will notify all staff and will make available online a list of the names and contact information for all specialists available to provide technical assistance.

Key Data

Data Source		Description	
Information about staff specialistsHuman Resources		Names, qualifications, job duties and dates of employment.	
Information about contract specialists	ation about BCDSS Names, qualifications, job duties and dates or		
Notification to Staff about Specialists	Office of Communications	Regular notification to staff about, and online publishing of, availability of specialists with contact information.	

Calculations for Measuring Compliance

Compliance is achieved when BCDSS employs a staff of non-case-carrying specialists to provide technical assistance to BCDSS staff to identify, locate and obtain resources in cases that require specialized experience and/or knowledge and notifies BCDSS staff of the availability of those specialists. "Specialists" will include but are not limited to individuals with knowledge and experience in substance (alcohol and drug) abuse services; mental health services; developmental disabilities; independent living; housing; and education services, including special education.

Proof of Compliance:

1. List of available specialists by subject matter area, names, resumes, unit assignments, MS-22 (scope of work), dates of employment.

- 2. If includes contractual staff, copy of contract(s) and scope of work.
- 3. Documentation of how staff is notified on a regular basis of the availability of the specialists.

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5/27/20

4. Documentation that staff is not carrying cases when acting as specialists.

Submitted by:

	Randi Walters	Kande Walter	
	Printed Name	Signature	Date
	Director, BCDSS		
Approved by:	Rhonda Lipkin	/s/	4/16/2020

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Printed Name Signature

Date

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